Scorecards

Police

7	No fi	lter	No grouping					
			Crime (30%) 2					
8	Δ₩		Name	Actual	Target	Variance	Variance %	Time Period
	₩		Part 1 Crime -Homicide	8.80	8.90	-0.10	1.12%	FY 09, Q2, Dec
	A		Part 1 Crime -Rape	10.50	16.20	-5.70	35.18%	FY 09, Q2, Dec
	₩		Part 1 Crime -Robbery	275.70	244.00	31.70	12.99%	FY 09, Q2, Dec
>	-		Part 1 Crime -Aggravated Assault	322.00	314.90	7.10	2.25%	FY 09, Q2, Dec
	-		Part 1 Crime -Burglary	820.90	501.40	319.50	63.72%	FY 09, Q2, Dec
	▼		Part 1 Crime -Larceny	1,874.90	1,384.90	490.00	35.38%	FY 09, Q2, Dec
	^		Part 1 Crime -Auto Theft	540.80	423.30	117.50	27.76%	FY 09, Q2, Dec
	-		Part 1 Crime	3,865.10	2,898.30	966.80	33.36%	FY 09, Q2, Dec
			rance Rate of Crimes (10%) 1					
20	△₩		Name	Actual	Target	Variance	Variance %	Time Period
>	₩		Crime Clearance Rates -Homicide	64.8%	67.0%	-2.2%	3.3%	FY 09, Q2, Dec
	4		Crime Clearance Rates -Rape	69.8%	49.0%	20.8%	42.4%	FY 09, Q2, Dec
	▼		Crime Clearance Rates -Robbery	18.0%	31.0%	-13.0%	41.9%	FY 09, Q2, Dec
>	▼		Crime Clearance Rates -Aggravated Assault	50.6%	56.0%	-5.4%	9.6%	FY 09, Q2, Dec
	₩		Crime Clearance Rates -Burglary	7.6%	15.0%	-7.4%	49.3%	FY 09, Q2, Dec
	₩		Crime Clearance Rates -Larceny	15.9%	19.0%	-3.1%	16.3%	FY 09, Q2, Dec
	A		Crime Clearance Rates -Auto Theft	7.0%	14.0%	-7.0%	50.0%	FY 09, Q2, Dec
			p High Quality Police Staff (20%)					
	Δ₩		Name	Actual	Target	Variance	Variance %	Time Period
	-		Recruit Officers	0	20	-20	100%	FY 09, Q3, Jan
	▼		Specialized Training	3,180	9,207	-6,027	65%	FY 09, Q2, Dec

1

Metric Studio

2:49:44 PM Mar 9, 2009

Scorecards

Police

7	ア No filter		No grouping								
8	ΔØ		Name	Actual	Target	Variance	Variance %	Time Period			
	•	-	Employee Attrition Rate (%)	11.0	6.8	4.2	61.8%	FY 09, Q3, Jan			
>	▼	-	Percent of Budgeted Positions Filled -Sworn	96.00%	100.00%	-4.00%	4.00%	FY 09, Q3, Jan			
	•		Percent of Budgeted Positions Filled -Civilian	84.80%	100.00%	-15.20%	15.20%	FY 09, Q3, Jan			
ß			Percent of Staff in Civilian Positions	17.70%				FY 09, Q3, Jan			
	▼		Average Turnaround Days for Background Investigations	222.00	125.00	97.00	77.60%	FY 09, Q3, Jan			
	-		Percent Current on Preventative Maintenance -Vehicles	72%	100%	-28%	28%	FY 09, Q3, Jan			
			kly to Emergencies (10%)								
8	ΔΨ		Name	Actual	Target	Variance	Variance %	Time Period			
•	-		Average Response Time to High Priority Calls (min)	12.3	10.0	2.3	23.0%	FY 09, Q3, Jan			
•	A		Average Time From Dispatch to Officer Arrival (min) -High Priority 911 Calls	6.45	7.00	-0.55	7.86%	FY 09, Q3, Jan			
ß			Overall Calls Recieved -911+Q6	86,425				FY 09, Q3, Jan			
ß			Number of Calls Dispatched -911	36,761				FY 09, Q3, Jan			
ß			Overall Number of Calls Field Initiated	26,652				FY 09, Q3, Jan			
	4		Average Speed to Answer Calls (sec) -911	17	10	7	70%	FY 09, Q3, Jan			
•	A		Average Call Duration By Call Taker (min) -911	2.35	1.30	1.05	80.77%	FY 09, Q3, Jan			
•	•		Average Time Taken By Dispatcher (min) -911	2.35	2.00	0.35	17.50%	FY 09, Q3, Jan			
\rightarrow	A		Average Time From Dispatch to Officer Arrival (min) -911	10.40	10.00	0.40	4.00%	FY 09, Q3, Jan			
•	-		Overall Average Reponse Time (min) -911	23.27	18.00	5.27	29.28%	FY 09, Q3, Jan			
	A		Percent of Calls Dispatched on Time by Priority	85.20%	95.00%	-9.80%	10.32%	FY 09, Q3, Jan			
	Improve Traffic Safety (10%) ■ 0 ♦ 0 ● 0 8 4										
8	ΔĄ		Name	Actual	Target	Variance	Variance %	Time Period			
ß			Traffic Accidents	2,298				FY 09, Q3, Jan			

2

Metric Studio

2:49:44 PM Mar 9, 2009

Scorecards

Police

7	ア No filter		No grouping							
8	ΔŢ		Name	Actual	Target	Variance	Variance %	Time Period		
ß			Number of Traffic Accidents -Injury	366				FY 09, Q3, Jan		
8			Number of Traffic Accidents -Fatality	2				FY 09, Q3, Jan		
8			DUI Citations Issued	230				FY 09, Q3, Jan		
	Maintain Accreditation (10%) ■ 0 ♦ 0 ● 1 ♣ 0									
8	ΔŢ		Name	Actual	Target	Variance	Variance %	Time Period		
•	-		Accreditation Score	4	4	0	0%	FY 09, Q2, Dec		
	Other metrics $0 \diamondsuit 0 \diamondsuit 0 \diamondsuit 1$									
8	ΔŢ		Name	Actual	Target	Variance	Variance %	Time Period		
8			Tons of CO2e Greenhouse Gas Emissions (Annual) -APD - Sustainability	655				FY 08, Q2		